

01 November 2024

TO WHOM IT MAY CONCERN.

Selectlok Australia is committed to providing quality industrial hardware to Australian manufacturers and builders. In light of recent changes to legislation surrounding type testing and industry standards we acknowledge a need to certify that some of our product range meets certain levels of requirements.

Due to the vast array of industries we provide hardware to and the different standards that apply to each as well different usage practices that vary from builder-to-builder and there within. (*indoor, outdoor, full exposure, etc.*)

We please ask that when requesting certification or testing of our products to meet your requirements that you provide specific information regarding the testing conditions and parameters that you require to meet the applicable standard. (*l.e. What level of testing and what applicable clauses does the product required to be tested at to meet your requirements?*)

Failure to provide the specific information required to meet your needs, may result in us being unable to fully obtain the information you require or to certify our products meet the level of standard required. If you are unsure what type of information we require please contact your Selectlok Account Manager or one of our dedicated customer service team for details.

We appreciate your patience on this matter and sincerely thank you for your ongoing support and business.

Signed

Selectlok Australia

Please note:

Whilst we take pride in providing premium quality products and whole heartedly stand behind the test results and certification obtained during these processes, the use of any Selectlok products that individually meet an IP Rating, testing level result and/or other certification does not guarantee a pass/fail of a standard on the finished build or application. This is subject to a of factors outside of our control including: design and engineering, manufacturing tolerances, etc relating to the "assembled enclosure."